

Children's National:

SERVING CHILDREN AROUND THE WORLD



Children's National

GLOBAL SERVICES

The Global Services Division provides coordinated, personalized support for patients and families traveling to Children's National from across the United States and around the world. Our team guides families from referral and treatment planning through appointments, discharge and follow-up.

Global Services extends our hospital's expertise beyond our walls through international patient care, remote second opinions and strategic partnerships. Our advisory services strengthen clinical and nursing expertise, build sustainable local capacity and improve pediatric outcomes for children everywhere.



FEATURES

- **A 326-bed acute care hospital.**
- The only **Level I Pediatric Trauma Center** in the Washington, D.C., metropolitan area.
- A **critical care transport program** via ambulance and helicopter.
- More than **1,350 dedicated pediatric physician experts.**
- **Children's National Research & Innovation Campus**, which opened in 2021, a first-of-its-kind pediatric hub dedicated to developing new and better ways to care for kids. It houses the Children's National Research Institute (CNRI), a leader in basic and clinical research programs. It is anchored by our Center for Precision Medicine and Genomics Research and our Rare Disease Institute.
- Nearly **2,000 active clinical research projects**, funded by federal agencies, corporate partners, individuals and more.

CONTACTING THE GLOBAL SERVICES TEAM

The Global Services team coordinates referrals to Children's National and is available to assist patients, families and referring providers. Contact us by phone or email, or submit the online form on our webpage.

Phone: +1-202-476-5779

Fax: +1-202-476-3875

GlobalServices@ChildrensNational.org
International.ChildrensNational.org

SERVING THE WORLD

For more than three decades, Children's National has welcomed thousands of patients and families from around the world to receive specialized pediatric care in the heart of Washington, D.C..



Our Global Services program coordinated care for

396

patients from

42

countries
resulting in over

6,383

appointments

Our team understands the challenges of traveling for medical care and coordinates the clinical and logistical details of each visit. We support each family's cultural, linguistic and religious needs and provide 24/7 access to physicians, nurses, coordinators and interpreters. This coordinated approach helps patients obtain timely appointments, access information and communicate with their health care providers.

1

BECOMING A PATIENT

- Multilingual staff is dedicated to delivering personalized care and support to patients and families traveling for care.
- Our team advocates on behalf of the patient and family to facilitate care coordination and understanding of financial responsibilities.
- We provide expedited access to top physicians in their field of expertise.



2

DURING TREATMENT

- The designated care coordinator assigned to each patient facilitates all aspects of the treatment journey.
- State-of-the-art diagnostic equipment used by renowned experts provides the most advanced treatments available.
- Senior physicians collaborate with families to develop an individualized treatment plan for each child. Multidisciplinary teams coordinate across specialties so that care is integrated throughout the treatment journey.



3

RETURNING HOME

- We ensure a seamless transition of care to the patient's local treating physicians.
- Each patient receives a comprehensive digital record that is also shared with their local health care team.
- Our team serves as an ongoing resource for patients through our telehealth or remote medical second opinion program to ensure a continuum of care for life.



The Global Services team is here to support you through every step of your health care journey.

REMOTE SECOND OPINION PROGRAM

We connect families with pediatric experts for trusted guidance—without the need to travel.

Our pediatric expert will review the child's medical records and any relevant radiology or pathology materials and provide a comprehensive written opinion for the local treating physician.

OUR PROGRAM OFFERS:

- Dedicated clinical intake support throughout the process
- Secure online submission of medical records and imaging
- Specialist review with a comprehensive written opinion
- Follow-up support and appointment scheduling



HOW IT WORKS

STEP 1:

Submit a request and securely upload your child's medical records and imaging.

STEP 2:

Our intake team assigns the appropriate pediatric specialist.

STEP 3:

The specialist reviews the records and provides a written opinion.

ADVISORY SERVICES

Children's National engages in long-term partnerships to strengthen global pediatric care through clinical expertise, workforce development, quality improvement, technology and institutional capacity building. Each engagement is tailored to the partner's priorities with an emphasis on sustainable local capability and measurable improvements in care.

WE CAN HELP:

- Transform critical care by providing virtual monitoring in critical care settings to support early detection, patient safety and quality while preserving bedside clinical authority.
- Advance pediatric precision medicine by connecting population genomics, rare disease diagnostics and precision therapeutics to strengthen coordinated pathways from screening and diagnosis to treatment and discovery.
- Form the next generation of leaders by equipping pediatric professionals to lead meaningful improvements in care and sustain impact through a train-the-trainer approach.

CORE EXPERTISE

Developing Centers of Excellence

Clinical Education and Leadership Development (Physician, Nursing and Allied Health)

Quality Improvement

Research and Innovations: Remote ICU Monitoring, Brain Tumor Treatment, Surgical Cell and Gene Therapy

Visiting Physician Programs

Visit our websites for additional information on Remote Second Opinions.

International Patients: [International.ChildrensNational.org/ SecondOpinion](https://www.childrensnational.org/SecondOpinion)
US Patients: [ChildrensNational.org/SecondOpinion](https://www.childrensnational.org/SecondOpinion)

Contact us at GlobalServices@ChildrensNational.org for additional information on our Advisory Services.

CLINICAL SPECIALTIES AND PROGRAMS

Adolescent and Young Adult Medicine

Allergy and Immunology

Cancer and Blood Disorders Center •

- Blood and Marrow Transplantation
- Hematology
 - * Comprehensive Sickle Cell Disease Program
- Oncology
 - * Brain Tumor Institute (Neuro-oncology)
 - * Cellular Therapy Program
 - * Leukemia and Lymphoma Program
 - * Solid Tumor Program
 - * Radiation Oncology Program (including proton beam)
- Pathology and Laboratory Medicine
- Rheumatology

Neuroscience and Behavioral Medicine Center •

- Comprehensive Pediatric Epilepsy Program
- Gilbert Family Neurofibromatosis Institute
- Hearing and Speech
- Neurodevelopmental Pediatrics
- Neurogenetics
- Neurology
- Neuropsychology
- Neurosurgery
- Physical Medicine and Rehabilitation Program
- Psychiatry
- Psychology and Behavioral Health Program

Heart and Lung Center •

- Cardiac Anesthesiology
- Cardiac Critical Care
- Cardiac Surgery
- Cardiology
 - * Advanced Cardiac Therapies and Heart Transplant Program
 - * Electrophysiology Program
 - * Fontan Program
 - * Interventional Cardiology Program
- Pulmonary and Sleep Medicine

Child and Adolescent Protection

Complex Care Program

Critical Care Medicine

Dentistry (Oral Health)

Dermatology

Diagnostic Imaging and Radiology

- Neurointerventional Radiology

Emergency Medicine and Trauma Services

Endocrinology and Diabetes •

Hospital Medicine

Infectious Diseases

Neonatology •

Nephrology •

Pharmacy

Prenatal Pediatrics Institute

- Prenatal and Neonatal Neurology
- Prenatal Cardiology

Primary Care

Joseph E. Robert, Jr. Center for Surgical Care

- Anesthesiology, Pain and Perioperative Medicine
- Bariatric Surgery Program
- Cleft and Craniofacial Program
- Colorectal & Pelvic Reconstruction Program
- Ear, Nose and Throat (Otolaryngology)
- Gastroenterology, Hepatology and Nutrition •
- General and Thoracic Surgery
- Ophthalmology
- Orthopaedic Surgery and Sports Medicine •
 - * Bone Health Program
 - * Hand Program
 - * Hip Program
 - * Limb Lengthening Program
 - * Spine Program
 - * Trauma Program
- Plastic and Reconstructive Surgery
- Trauma and Burn Surgery
- Urology •

Telehealth

Transport Medicine

• Denotes specialty is nationally ranked by U.S. News & World Report



111 Michigan Ave. NW
Washington, DC 20010

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